
Ritmo™ Warranty

Ritmo warranty

Ritmo™ Pregnancy is a personal care product and cannot be returned to the retailer. All exchanges and refund requests should be directed to Nuvo Group USA Inc. at 1-888-NUVO-INC, Mon-Fri, 9AM- 5PM EST.

Disclaimer: **Ritmo™ Pregnancy** is not a medical device.

Ritmo™ Pregnancy should not be used or relied upon in any way for diagnostic or other medical purposes. Any and all concerns about your pregnancy should be addressed directly to a medical practitioner. Ritmo™ Pregnancy is not intended to be nor should be used as a substitute for regular prenatal care by an appropriate medical practitioner. We encourage you to seek such prenatal care in connection with your pregnancy. Ritmo™ Pregnancy should only be used in full accordance with the instructions provided. The manufacturer and distributors of Ritmo™ Pregnancy are not responsible for inappropriate use and expressly disclaim any liability for incidental, consequential or special damages of any nature.

Limited Product Warranty

Ritmo™ Pregnancy, distributed by Nuvo Group USA Inc., has a limited warranty against defects in materials and workmanship for 180 days from original date of purchase. Any part of this product will be either replaced, repaired, or refunded if proven defective and returned within the warranty period. Replacement, repair, or refund is at the sole discretion of Nuvo Group USA Inc. This warranty does not cover battery replacement, fabric wear or tear, nor does it cover damage to any part of the product due to improper use or maintenance, accidents, or connection to an improper device or power source.



Warranty Procedure

In the event service is required due to defect or malfunction during the warranty period, Nuvo Group USA Inc. will replace, repair, or refund the product under warranty. The repair, replacement, or refund of the defective item is subject to verification of the malfunction or defect when delivered to:

Nuvo Group USA Inc
PO Box 5254
Columbia, SC 29205

Be sure to enclose original proof of purchase with your return!

Note: Nuvo Group USA Inc. expressly disclaims liability for incidental, consequential, or special damages of any nature to person or product. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation might not apply to you).

This warranty does not cover:

1. A defect that has been caused by repair or modification.
2. A defect caused by negligence, accident, improper operation or misuse of the product.
3. Normal wear and tear of the fabric.
4. The Lithium Polymer rechargeable battery.
5. Transportation costs and all risks of transport relating directly or indirectly to the guarantee of the product.
6. Accidents, lightning, water, fire, improper ventilation, or any cause beyond the control of Nuvo Group USA Inc.

Any implied warranties shall be limited in duration to the terms of this warranty. (Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you.) This warranty gives you legal rights, which may vary depending on the state in which you reside.

Note: This warranty is valid only for products sold in the USA. If you have purchased Ritmo™ Pregnancy outside of the USA, please contact your local distributor for service.

Ritmo™ Pregnancy is subject to US patents and related foreign counterparts.